

RURAL COLLEGE, KANAKAPURA-562117

THE COMPOSITION OF THE COMMITTEE

Grievance Redressal Cell/Committee

Name	Designation
Prof. M. Vikram, Principal	Chairman & Convenor
Members	All HODs, NSS & NCC Officers

First Meeting of Grievance Redressal Cell 2017-18

The meeting was convened by the principal and convenor of the cell in his chamber on 02nd Aug 2017 at 04:00 PM. There is a suggestion/complaint box kept in the college library and ladies room. The students are free to complain of their grievances by posting their complaints in the box. The complaint box is opened every month and the meeting will be convened if necessary by the principal. One of the HODs Prof. D. S. Nagaraja has read out the objectives of the cell as well as the responsibilities of the members to resolve the problems amicably.

The objectives are:

- To examine the issues and the complaints raised by the students with respect to the matters like harassment, victimization, unfriendly treatment or any other grievance which disturb the learning process of the student.
- To address issues related to student to student relationship, student to teacher relationship, student to non-teaching staff relationship and the relationship between student and the academic community.
- To encourage the students to lodge their grievances freely and frankly without any fear of being victimized.
- To collect and examine the complaints/ grievances/ suggestions put by the students on academic, administrative, infrastructural and any other matters in the complaints/ suggestion box.
- To encourage students to follow moral and ethical values and to desist from undesirable activities in the college campus.

The convenor asked the members to maintain cordiality with the students as well as among the students for the smooth functioning of the college without any disturbances.

The work was distributed among the members and supervised by the Convenor. The following members were present in the meeting.

Principal

Members
All HODs, NSS & NCC officers

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Second Meeting of Grievance Redressal Cell 2017-18

The meeting was held on 25th Mar 2018 at 04:00 PM. The committee has reviewed its resolutions taken in the first meeting and the thorough discussion on the received complaints. Most of the complaints are petty in nature. The committee members are instructed by the convenor to counsel students to resolve their issues. During this academic year the cell has successfully discharged its duties by attending the complaints and resolving the differences among the students. The cell has brought to the notice of the principal about the students complaints on drinking water, washrooms, library and other infrastructure facilities.

The meeting was concluded with a vote of thanks by Prof. M. T. Balakrishna.

Principal

Members
All HODs, NSS & NCC officers

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Prof. M. Vikram, Principal	Chairman & Convenor
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First Meeting of Grievance Redressal Cell 2018-19

The meeting was convened by the principal and convenor of the cell in his chamber on 12th Jul 2018 at 03:30 PM. Prof. Nanjundiah welcomed the members and briefed responsibilities and the functions of the cell. The convenor of the committee has read out the orders against ragging and its forms passed by the Supreme Court of India and the various notification issued by the concerned authorities

The Student's Grievance Redressal Committee will receive grievances in writing from the students through suggestion box about the following matters:

- **Academic Matters:** The grievances of the students regarding syllabus completion, teaching methodology, approach and accessibility of the teacher, availability of the learning materials or any other academic matter.
- **Administrative Matters:** The grievances related to the unfriendly approach of the office staff, delay in providing services from the office, inconvenient schedule of fees collection, problems in getting necessary certificates, functioning of the Library and such matters.
- **Other Matters:** The committee will also examine the grievances related to insufficient facilities for recreation, shortage of hygiene facilities, problems of sanitation and water availability, availability of transport and all other matters not falling under the purview of other committees.

The cell has decided to address students' grievances as early as possible and to extend all kinds of support to the students. The following members were present in the meeting.

Principal

Members
All HODs, NSS & NCC officers

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Second Meeting of Grievance Redressal Cell 2018-19

The meeting was held on 15th Apr 2019 at 03:00 PM in the principal's chamber. In the introductory speech the principal expressed his complete satisfaction with the performance of the committee for their involvement in finding solutions to the student grievances.

The meeting was concluded with a vote of thanks by Prof. Udaya Kumar.

Principal

Members
All HODs, NSS & NCC officers

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THE COMPOSITION OF THE COMMITTEE

Grievance Redressal Cell/Committee

Name	Designation
Dr. M. Govindappa, Principal	Chairman & Convenor
Members	All HODs, NSS & NCC Officers

Meeting of Grievance Redressal Cell 2019-20

The meeting was convened by the principal/chairman of the cell in his chamber on 11th Sep 2019 at 03:30 PM. The cell has thoroughly discussed the objectives and functions of the cell in redressing students grievances and to maintain cordial atmosphere in the college campus. Their problems are known to the cell through the suggestion box in which the complaints are posted.

The duties of the cell are reminded by Dr. M. S. Kempegowda to the members and these duties are as follows:

- To obtain a written grievance/ complaint through suggestion box.
- To conduct an enquiry into the matter and find the solution.
- To recommend appropriate measures for the redressal of the grievances of the students regarding academic, administrative and other grievances.

The work was distributed among the members and supervised by the Convenor. The following members were present in the meeting.

Principal & Convenor

(Dr. M. Govindappa)

Members

All HODs, NSS & NCC officers

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Dr. M. Govindappa, Principal	Chairman & Convenor
Members	All HODs, NSS & NCC Officers

Meeting of Grievance Redressal Cell 2020-21

2019-20 and 2020-21 academic years have been disturbed due to the Global pandemic Covid-19 which devastated human activities and their economies maximum. Naturally academic activities have also been disturbed and no physical classes have been held regularly in the college campus. Most of the academic activities were held through online. So no meeting was held from March-2020 May-2021.

Principal & Convenor

(Dr. M. Govindappa)

Members

All HODs, NSS & NCC officers

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Dr. M. Govindappa, Principal	Chairman & Convenor
All HODs, NSS & NCC Officers	Members

First Meeting of Grievance Redressal Cell 2021-22

The meeting was convened by the principal and convenor of the cell in his chamber on 20th Nov 2021 at 01:00 PM. Dr. Tammanna Gowda has extended a warm welcome to all its members of the cell and briefed the responsibilities of the committee in maintaining complacent environment in the college campus.

The duties are:

- To uphold the dignity of the college through promoting cordial relationship among the students and the teachers.
- To encourage the students to file a complaint in the suggestion box if there is a genuine reason for their grievances.
- To advise students to respect the others dignity.
- To advise teachers and the administrative staffs to attend the students problems immediately.
- To suggest the management to augment infrastructure facilities to meet the demands of the students.

Principal & Convenor

(Dr. M. Govindappa)

Members

All HODs, NSS & NCC officers