

## Criteria 5-Student Support and Progression

The Institution has a transparent mechanism for timely redressal of student grievance including sexual harassment and ragging cases

1. Student grievance redressal cell
2. Student welfare
3. Anti-ragging cell

  
PRINCIPAL  
RURAL COLLEGE  
KANAKAPURA-562 117  
Ramanagara District.

# RURAL COLLEGE, KANAKAPURA-562117

## THE COMPOSITION OF THE COMMITTEE

### Grievance Redressal Cell/Committee

Name	Designation
Prof. M. Vikram, Principal	Chairman & Convenor
Members	All HODs, NSS & NCC Officers

### First Meeting of Grievance Redressal Cell 2017-18

The meeting was convened by the principal and convenor of the cell in his chamber on 02<sup>nd</sup> Aug 2017 at 04:00 PM. There is a suggestion/complaint box kept in the college library and ladies room. The students are free to complain of their grievances by posting their complaints in the box. The complaint box is opened every month and the meeting will be convened if necessary by the principal. One of the HODs Prof. D. S. Nagaraja has read out the objectives of the cell as well as the responsibilities of the members to resolve the problems amicably.

The objectives are:

- To examine the issues and the complaints raised by the students with respect to the matters like harassment, victimization, unfriendly treatment or any other grievance which disturb the learning process of the student.
- To address issues related to student to student relationship, student to teacher relationship, student to non-teaching staff relationship and the relationship between student and the academic community.
- To encourage the students to lodge their grievances freely and frankly without any fear of being victimized.
- To collect and examine the complaints/ grievances/ suggestions put by the students on academic, administrative, infrastructural and any other matters in the complaints/ suggestion box.
- To encourage students to follow moral and ethical values and to desist from undesirable activities in the college campus.

The convenor asked the members to maintain cordiality with the students as well as among the students for the smooth functioning of the college without any disturbances.

The work was distributed among the members and supervised by the Convenor. The following members were present in the meeting.

**Principal**

**Members**

**All HODs, NSS & NCC officers**

  
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## Second Meeting of Grievance Redressal Cell 2017-18

The meeting was held on 25<sup>th</sup> Mar 2018 at 04:00 PM. The committee has reviewed its resolutions taken in the first meeting and the thorough discussion on the received complaints. Most of the complaints are petty in nature. The committee members are instructed by the convenor to counsel students to resolve their issues. During this academic year the cell has successfully discharged its duties by attending the complaints and resolving the differences among the students. The cell has brought to the notice of the principal about the students complaints on drinking water, washrooms, library and other infrastructure facilities.

The meeting was concluded with a vote of thanks by Prof. M. T. Balakrishna.

**Principal**

**Members**  
All HODs, NSS & NCC officers

  
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